This guide has most of the information you will need to get around, to find what you need and to make your stay with us the best vacation you can imagine.
Welcome to Playa del Carmen

1. Playa del Carmen’s General Info
2. How to Get Around / Money
3. Grocery and Alcohol Shopping
4. Doctors and Hospitals
5. Transportation
6. Where to Eat & Drink
7. Where to Go
8. Useful Numbers
PLAYA DEL CARMEN

In Pre-hispanic times Playa del Carmen was called Xaman–ha (in Maya means “North water”) and it was a starting point for the Mayan people and their pilgrimage to the shrine of Ixchel in Cozumel. The first modern settlement dates from the early twentieth Century when there was located a community of fishermen and producers of coconut trees and gum tree. Until the mid 80’s Playa del Carmen was a small village with less than 1,500 habitants but in the last two decades this has changed dramatically due to the extreme growth of tourism in the area.

People from all around the world come to fulfill their dream vacations. Here you can find white beaches, crystalline waters, coral reefs that attract people from all the globe, water sports including swimming, kayaking, snorkeling, scuba diving, sailing, fishing, para-sailing, sky diving and more...

Great shopping and restaurants can be found along “Quinta Avenida” (5th Avenue) pedestrian promenade located one block off the beach, adjacent to the “Zocalo” (main square) in central Playa del Carmen. Here you can enjoy a relaxed atmosphere at the same time that enjoy food from any part of the world, Mayan, Italian, Chinese, Mexican food etc.

As Playa del Carmen (“Playita” known by the locals), is in the heart of the Riviera Maya, it is the perfect place to start a tour of the Mayan archeological zones, such as Tulum, Coba, Chichen Itza, etc, it is also near from great beaches and magnificent “Cenotes” and Caves.

CITY        PLAYA DEL CARMEN
STATE       QUINTANA ROO
MUNICIPALITY SOLIDARIDAD
FOUNDATION  1937
ALTITUDE    15 MSNM
POPULATION 2005 100,383 PEOPLE
TIME ZONE   CENTRAL TIME UTC-6
ZIP CODES   77710 & 77720
AREA CODE  (984)
HOW TO GET AROUND
MONEY:

This is a cash town! You will get the best exchange rate by withdrawing pesos directly from ATM machines. Although the machines say you can take a maximum amount of $3,000 or $5,000 pesos, depending on your limit at home you can actually take out more (thus avoiding several transactions fees.)

Use your credit card sparingly (and if you do have to use it, don’t hand it off to waiters out of eye sight). Most restaurants add a 5% handling fee- so really advisable to just use cash.

Fewer places accept Traveler’s Cheques even the exchange kiosks and they can be very picky.
(Alcohol cannot be purchased before 10:00pm and after 3:00pm on Sundays!)

Grocery stores are open 7 days a week from early till late. It is customary to tip the grocery baggers a few pesos as they do not get paid.

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**WALMART**

Has everything you might need including bakery, liquor, hardware, deli, veggies, meat, fish, electronics, toiletries. Small organic section. Best choice for some north American items.

Located: 30th & 8th.

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**MEGA**

More variety than Wal mart (Mexican Version) huge store.

Located: 30th & Constituyentes.

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**SAM’S CLUB**

Big box style. Good deli meat and the cheapest liquor, good variety wine, small selection of fruit/veg., bread. Day passes available.

Located: Interstate Highway 307 between Playacar entrances.
DOCTORS AND HOSPITALS
HOSPITEN

HOSPITEN is a Spanish Private Hospital with an excellent reputation. They work with international insurance companies, emergency service, hospitalization, surgeries, and out-patient treatment. Great Local discount for property owners.

C. Balamcanché Lote 1, MZA.30, Carr. Federal, Playacar Fase II (in front of Centro Maya)
tel: +52 (984) 803 10 02
Fax: +52 (984) 803 16 06
Email: rivieramaya@hospiten.com

INTERNATIONAL CLINIC & HYPERBARIC CHAMBER

Available for many ailments other than diving issues.

10th Av. corner with 28th Street
tel: +52 (984) 873 1365
fax: +52 (984) 873 1755
Web: www.sssnetwork.com

INTEGRAL DENTISTRY - ODONTOLOGY

Centro Profesional 28 1er. Piso
Carretera federal con Calle 28 S/N Lote 1
Col. Ejidal Playa del Carmen Q. Roo
tel: (984) 803 96 96 / 803 34 61
Emergencies Nextel 01 (984) 282 30 90

THE RED CROSS

Located in Av. Juarez. Is a public service. They count with X-ray and emergency service, although they might not even speak English they will assist any emergency as far possible. (Almost for Free).

Phone: (984) 873 12 33

If you find yourself in medical needs, or in an emergency event (ACCIDENT, FIRE, ETC.) please call Emergency 066 and then call us at the Bric Emergency Number to let us assist you:
044 984 100 2242
TRANSPORTATION
Playa is a walking town, with mostly cobbled, uneven streets and sidewalks!

Taxis: In the taxi world, Playacar is considered to be another “zone” so you will find rates to/from Playacar are higher than anywhere in Playa itself. Taxis are everywhere. If you get one from a specific taxi line, they will cost more than flagging one down off the street. You should be able to stand at the end of the driveway and one will come along very soon. Always negotiate your price (they are meant to be fixed prices!) before getting in.

Colectivos: These busses cruise the highway all day north and south. Many tourists like to use these too as they are very cheap, and immerse you into travelling very locally!

Bus: The ADO bus is great! Clean, comfy, A/C, bathroom, movie and very reasonably priced. The bus station is located on 5th Ave and Juarez. Just go in and inquire at the ticket counter if and when the bus goes to where you want to go and the price. You can purchase tickets a day in advance also.

Driving tips!

Drive defensively! Scooters and bikes will drive up beside you without warning. People here use the shoulder as another lane. Passing practice dictates that you move over onto the shoulder to let cars go by. People use their 4 way emergency flashers to indicate that they are slowing down to turn or pulling off the highway, or simply because they want to have them on. Flashing green light indicates it is going to turn red. Most times your green light allows you to be able to turn left across the opposing traffic. Don’t assume just because you have a green light—that the traffic from the other direction has actually stopped in their direction if you are at the front of the lights—check before proceeding. Pedestrians do not have the right of way. Do not expect cars to stop for you, especially taxis. Nobody pays attention to the speed limit as well NO cell phones / drinking while driving. People drive 140 or 40KPH. Be aware of unmarked and unsuspecting bumps anywhere on highway and any road really. Sometimes marked “Topes”.
WHERE TO EAT
LA CUEVA DEL CHANGO

La Cueva del Chango (Monkeys Cave) is a unique restaurant-bar not only in concept but also for its natural setting amongst abundant vegetation and trees. The culinary concept is natural Mexican food from breakfast until dinner. All the juices are made with fresh fruits as well as organic grown vegetables. La Cueva del Chango offers great Mexican cuisine at high quality product at a reasonable price.

Open from Mon to Sat 8.00 am to 2:00 pm
Cash only
38th Street between 5th and the ocean (close to Shangrila Hotel)

LA PARRILLA

La Parrilla (The Grill) is considered to be one of the best restaurants that offer Mexican food in the country. Examples of these are its diverse presentations in important fairs and congresses in Mexico and abroad. The prizes offered by different businesses and institutions involved in the restaurant environment, it is like today. 32 years are celebrated of away through the commitment with the investigation, creation, and promotion of the Mexican Gastronomy.

Live Mariachi starts @ 8:00 pm
Credit cards Accepted
Hours from 12:00 pm to 2:00 am
5th Ave between 6th and 8th

LAS DELICIAS

Las Delicias Mexican surroundings and typical Mexican cuisine makes “Las Delicias” an all time favorite offering you tradicional Mexico with a caribbean romantic touch.

Open all year long
Credit cards accepted
Hours from 12:00 pm to 11:00 am
5th Ave. & 22th Street

YAXCHE

Yaxche (pronounced JAG-SHEY) Maya cuisine restaurant in Playa del Carmen serves dishes inspired by the Maya and their cooking traditions as well as traditional entrees from Yucatan. The restaurant chef has created a fusion Maya Yucatecan and European cuisine for the menu making the flavors of the Maya a unique experience.

Hours from 12:00 pm to 11:30 pm
Credit cards accepted
8th Street between 5th and 10th
BABE’S

On 10th Street is a good restaurant for lighter or vegetarian fare. This restaurant has the best Swedish meatballs in town and it is one of the local favorites.

10 St. between 5th and 10 Ave
13:00 to 00:00

PLAYASIA

A dining and cocktailing experience that’s right out of a jungle fantasy. Designed from an amalgam of Caribbean, Southeast Asia and Moroccan influences, Playasia features fresh sushi, sashimi and Southeast Asian specialties—served in multi level tree houses and pagodas overlooking a waterfall-fed pool. Playasia has perhaps the most luxurious atmosphere you’ll find in Playa del Carmen.

5th Avenue between 10th and 12th streets
17:00 to 01:00am

AH CACAO

Let’s you experience the true divine taste of chocolate. The main ingredient in Ah Cacao Real Chocolate is natural fine-flavored cacao, for a complex, long lasting, taste experience - not just a ‘sugar buzz’. If your body starts to crave the fantastic taste of real chocolate it’s because it’s good for you. Ah Cacao Real Chocolate is rich in nutrients and antioxidants that stimulate both body and mind.

5ta Ave. and 30 St.
07:15 AM - 11:45 PM

KARMA BAGELS

A variety of bagel sandwiches, salads and desserts. Great lunch and dinner reasonable prices.

Ave 5 North almost with Constituyentes corner
11:00 am to 10:30 pm

LA ROUTE DES VINS

A very different concept and flavour surrounded with the biggest variety of national and international winery. Plates are elaborated with the best selection of ingredients all of these in an informal and cosy atmosphere where at nights, you can enjoy the alive piano music.

5th. Ave. with 38 North.
13:00 to 02:00 am.
PUMMAROLA

One says that some of the best discoveries are off the beaten track. The Pummarola is a very good example. Pummarola means “Tomato” in Napolitan. It is located between the Shangrila and The Elements on the dirt track called Flamingo Road which is the road in front of the lobby. It is a true find, the brick oven Pizza (pure Napolitano style) served on an individual wood board is just Classic Italy.

Flamingos Street between 40 and 42
Credit cards accepted
Open from 7:00 am to 1:00 am everyday

THE GLASS BAR

The Glass Bar is an Italian/Mediterranean restaurant, utilizing flavors from all over Italy from rustic to modern everything happens in a cozy atmosphere of dark wood and half light most impressive is the extensive wine list with more than 500 bottles from all over the world catering for every palate.

Address 10 Av between 1st and 5th
Credit cards accepted
Open from 6:00 pm to 1:00 am

DI VINO

This cozy restaurant consists of an inner area and terraces. With a fantastic bar that has just every drink under the sun in addition to their well-stocked wine cellar brimming with an incredible selection of Italian Spanish and Mexican wines. The cuisine leans towards a classic blend of Italian and Mediterranean although there are numerous other creative and innovative dishes on the comprehensive menu.

Address 12 Av between 1st and 5th
Credit cards accepted
Open from 5:00 pm till 2:00 am Monday to Sunday

IL PESCATORE

Il Pescatore Ristorante Italiano, specializing in homemade (really!) pastas and fresh seafood. Located one block off Fifth Avenue at Tenth Avenue and Calle 24, Iviana, the ever present chef-owner-hostess especial greets you, seats you and chats you up with her amazing daily specials.

24 St corner with 10th Ave
Credit cards
Open from 5:00 till midnight
TAKE OUT MENU

DON TOMATO
GRILLED PIZZAS, EMPANADAS, LOMITOS, CHORIPAN AND TORTAS
10TH AVENUE BETWEEN 24TH AND 6TH STREETS

FRUTI YOGURTH
FRESH FRUITS, SANDWICHES, SMOOTHIES
10TH AVENUE AT THE PELICANO’S SHOPPING MALL
TEL: (984) 803 25 16

HONG KONG EXPRESS
CHINESE TAKE OUT REALLY GOOD!
WWW.HONGKONG.COM.MX
TEL: (984) 110 55 55

SUSHI TLAN
5TH AVENUE BETWEEN 28TH AND 30TH
WWW.SUSHITLAN.COM
TEL: (984) 3825 72 81

POLLO PIRATA
30TH AVENUE CORNER TO 32
TEL: (984) 879 41 55
THINGS TO DO
First of all - be on vacation! That’s what people do best here. The first thing you have to do when you get here is wind down. Relax... kick back. Get in vacation mode. Enjoy the slow pace of the Caribbean. Don’t feel like you have to do things all the time. Just strolling around town, eating good food and drinking ice cold beers is enough excitement for a part of your vacation, at least. Luckily Mother Nature provided Playa with the best possible set-up for relaxing – the beach! It is truly fantastic. The white soft sand never gets hot, so you won’t burn your feet. The clear turquoise Caribbean sea is warm and clear. From the blue sky the Caribbean sun heats up your body and your mind. Sitting in the waves on the edge of the continent is a great way to spend your time here in Playa.

Restless?

So, the setting alone is a sure recipe for a successful vacation, but admittedly variation is a good thing. Besides, you probably shouldn’t be in the sun all the time anyway. Playa and the immediate neighborhood offers a wide variety of things to do.

We are going to give you some tips of things to do:
IN PLAYA

Strolling along 5th Avenue, “La Quinta”, is a popular pastime for vacationers and locals alike. Most of the time the street is pedestrian only, with a casual esplanade feeling. Playa’s cutest shops and boutiques, offering souvenirs, clothes, handicraft, silver and much more are found here. Open air restaurants creates an overall welcoming ambiance. Stores are usually open 9-10pm with the occasional siesta break thrown in for good measure.

The aviary Xaman-Ha has many interesting and rare species of birds from the Yucatán Peninsula. It’s well worth a visit and maybe your only chance to see tucans and pink flamingos. There is a large ‘cageless’ habitat where the birds can be observed as if they were in their natural setting. It’s a great little outing for the whole family that is close by, easy, and self-paced. Mornings and afternoons are best for bird watching.
A Specially designed space and experience that promotes wellness, healthy living and sustainability. We pride ourselves on delivering an extraordinary experience to our customers through personal service, goal oriented focus and top notch equipment and trainers.

The owners and staff at The Gym have extensive experience in all aspects in the health club industry and for that reason we are more than a gym. We are a center for cultivating physical health and spiritual growth.

The Gym is a new health club concept that has evolved from knowledge along the journey to the present experience. The size, the equipment, the layout, the design elements, the brand, the program, and the staff have all been selected and integrated to present our customers with a new and fresh concept in wellness. Our goal is to fulfill your wellness needs in a comfortable, hospitable, embracing and challenging environment that you will come back to again and again. Our semi-private, boutique, destination oriented environment will motivate you to achieve goals that our qualified staff help you to set and track. It’s that easy, that comfortable and very exciting.

Come visit us today. We will do everything in our power to provide you with an exceptional experience.

The Classes:
· Ashtanga Yoga and Vinyasa flow
· Pilates
· Spinning
· Core
· Combat Training
· Step
· Buns & Abs
· Latin Dance
· Fitdance
· Bootcamp
· Aerostriptease

The Equipment:
· Lifefitness
· Hammerstrenght
· Cybex
· Precor
· Technogym
· Iron Grip
· Lemonade Spinning
· Stairmaster
· Body Bar
· Pilates Reformer

Day Passes: $15 USD

Monday to Friday 6am to 10pm Saturday and Sunday 7am to 7pm
Telephone: 873 2098
NIGHT LIFE
If you are looking to party Playa del Carmen is a great place to go. The 5th avenue “strip” is alive at night and clubs and bars are dotted all along this strip. There is a bar that caters to every taste here so we don’t particularly recommend any single club cafe or bar. It does not take long to walk up and down Fifth and the many side streets so you can cover a lot of distance in an afternoon doing recognizance, picking the place you would like to visit at night.

You can also easily walk from club to club in the course of a night starting at one end of 5th avenue and ending up at the other end. If you are staying a week that is more than ample time to check out every bar in Playa if you so desire.

Drinking on the street is prohibited, however the police will not harass you if you are under control. If you are carrying a beer and staggering or acting like a fool you will get arrested. You can sit on the curb and drink a beer, casually walk around and most convenient stores sell beer. An open bottle of tequila will get you hassled and probably arrested.

Dress for clubs is anything from casual to full-tilt
DUBAI CLUB is the first club in every sense of the Word, all the best now and always get to
dance to all visitors, in addition to performances (Wednesday, Friday and Saturday) executed
by leading international acrobats. With a capacity for 1,200 people with a party atmosphere
unmatched! The décor evokes the mystique of the UAE very well mixed with the modernity of
the club.

12 Street between 5th and 10th.
From 11:00PM to 6:00AM

COCOBONGO combine a extraordinary musical mix, taking sounds from the 70’s & 80’s, Dance,
Trance, Hip Hop and Rave. Besides, you will also enjoy flying acrobats, bar top conga lines, movie
clips projected on to high tech video screens, live bands, Dj’s that adds up to the adrenaline and
energy level as the night progresses. Cocobongo features the very latest in audio and video
entertainment, including a huge video screen, soap bubbles, balloons, confetti streamers, more
acts, lights and special effects than you can imagine!!

12 and 10 Street
From 11:00PM to 4:00AM

GUZZEL a liquid snack and get the party started, watch your favorite Sporting Evento r lean
back, enjoy a drink and watch the daily prade with 85 different Tequilas, Kitchen opens at 9am
for breakfast & closes at 1:30AM. Every day, all day, showing all sports and sporting events from
just about every Country.

5th. Ave between 10th and 12th

Come nightfall, the Beach Club undergoes a magical transformation as top international DJ’s
deliver an eclectic mix of music in three different environments. Our beach dance floor tends
to feature more pop and retro, while the Palapa Lounge offers the progressive dance mix that
our Latin American and European customers tend to prefer. For a more relaxed chill out vibe,
the palapa-covered sky bar offers dramatic overviews of the Caribbean and the beachfront
dance floor.

And, don’t miss the Legendary Blue Parrot Fire Show—presented on the beach at 11:00PM nightly

From its opening in 2003, Om Playa of Carmen Lounge Bar and Restaurant has earned
followers itself, specially with the young and wealthy people. With its architectural principles
based on elements of light, water, rock and wood – it has a magic resounding atmosphere in
easing. The very known its chill-out Lounge Bar, offers an alone place to its clients with the
possibility of socializing, of eating or resting everything in the same relaxed place.

Are you ready for some serious night life? Most of playas local end up their night The best
electronic music in town great shots and drinks make the end of the night memorable. Visit La
Santanera after 2:00 am only if you are serious party animal.
PLEASE CONTACT YOUR CONCIERGE TO BOOK ANY TOUR.
**GOLF**

Golf Club Playacar is a professional 18 hole course, renowned mainly for being the most challenging one in southeastern Mexico.

Designed by Robert Von Hagge with narrow fairways and small greens, it is surrounded by the lush jungle, archaeological vestige and cenotes (natural sink holes). It is located in the Playacar development.

The all-inclusive plan, offers its players food, drinks, shower, pool, lockers, golf gear storage, amenities and roundtrip transportation from any point in Cancun and the Riviera Maya.

Playacar Spa & Golf Club is an excellent option if you like a good challenge, for it offers one of the most difficult game levels in the travel destination. It is a mature course surrounded by lush vegetation and is extraordinarily well kept.

**Price List**

<table>
<thead>
<tr>
<th>Price</th>
<th>Cost</th>
</tr>
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<tbody>
<tr>
<td>Green Fee (18 Holes)</td>
<td>$140</td>
</tr>
<tr>
<td>Includes 1/2 Cart</td>
<td></td>
</tr>
<tr>
<td>Snacks &amp; Drinks</td>
<td></td>
</tr>
<tr>
<td>Junior Fee</td>
<td>$80</td>
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<tr>
<td>16 years &amp; youngers</td>
<td></td>
</tr>
<tr>
<td>Twilight Fee</td>
<td>$65</td>
</tr>
<tr>
<td>After 2:00p.m.</td>
<td></td>
</tr>
<tr>
<td>(1/2 Cart, Snacks &amp; Drinks)</td>
<td></td>
</tr>
<tr>
<td>Extra Rider</td>
<td>$35-55</td>
</tr>
<tr>
<td>(1/2 Cart, Snacks &amp; Drinks)</td>
<td></td>
</tr>
<tr>
<td>Rent Clubs</td>
<td></td>
</tr>
<tr>
<td>Steel</td>
<td>$30</td>
</tr>
<tr>
<td>VIP</td>
<td>$50</td>
</tr>
<tr>
<td>Range Balls</td>
<td></td>
</tr>
<tr>
<td>Large Bag (25 balls)</td>
<td>$3</td>
</tr>
</tbody>
</table>

Every player must have a complete set of clubs.

- Twilight Fee is good for the holes that you can play.
- No Rain Checks in Twilight.

**All prices quoted above are in U.S.**
Captain Rick’s offers full and half day charter fishing from Puerto Aventuras, in the heart of sailfish country. Our experienced captains and English speaking crew will make your fishing adventure something to remember!

Captain Rick’s offers the individualized attention that only a small outfitter can provide. It is this personalized service that keeps our customers returning to fish with us year after year.

Charters 31’ / 35’ 8 pax maximum
Shared Fishing in a 31’ 6 pax max.
If your party is larger than 8, please ask for larger boats.

Includes: Soft Drinks, bottled water, cooler, ice, licences, tournament tackle and bait.
Beer and munchies can be purchased at the store near their office.

Prices starting from 490 USD up to 10 people
DOLPHINS DISCOVERY

Dolphin Discovery is the #1 swim with dolphins company in the world. Dolphin Discovery began in 1990 with the dream of creating unique interactive programs that would allow our guests to get closer to dolphins than they ever dreamed. But we no longer offer just interaction with dolphins, now we offer also the most dynamic programs with manatees, sea lions, stingrays and sharks. All of this, together with the best facilities, is for the special purpose to give you The Experience of a Lifetime.

Dolphin Discovery facilities are located in the center of the Puerto Aventuras complex and were built inside a tropical green island with a lagoon: home of our dolphins.

Dolphin Royal Swim
Pure excitement: action and speed!
1 hr. activity
$149.00 USD

Dolphin Swim Adventure
Perfect entertainment:
Up-close and underwater!
45 mins. activity
$99.00 USD

Dolphin Encounter
A program for all ages:
Learn and have fun!
$69.00 USD
Free Children: (1 to 5 years old)

For all Activities, the schedules are 9:00am, 11:00am, 1:00pm and 3:00pm

The prices include transportation.

Remember to use biodegradable sunscreen to protect your skin, the environment and marine species.

Bring towels and cash for taxis, shopping, meals, etc.

For safety reasons, pregnant women are not allowed in any of our aquatic programs.

Contact us before booking if you have any physical or mental limitation.

Wearing safety vests during any water program is compulsory.
PHANTOM DIVERS

Scuba diving in Playa Del Carmen is an experience like no other. Lose yourself in the lively worlds of coral reefs off the shores of Playa Del Carmen or Cozumel. For the more experienced divers, plunge into mysterious and unique Cenotes, eyes to a vast and silent world of extravagant rock formations, and experience cavern and cave diving in the world’s largest underground river systems. Playa Del Carmen is, doubtlessly, the best starting point for the perfect diving vacation.

Phantom Divers makes sure your experience is positive from beginning to end. Not only they offer the very best in equipment, training, and facilities ... they offer professional and excellent diving services to take you to beautiful reefs filled with a myriad of colorful marine life. Mexico Blue Dream’ top priority is your scuba diving enjoyment and safety. Our scuba diving trips are for small groups, so they can offer a personal and safe diving experience.

DIVING PACKAGES IN PLAYA STARTING FROM 65 USD 2 TANKS.

CONSULT YOUR CONCIERGE FOR MORE DIVING OPTIONS.

The Mayans consider these ‘sinkholes’ sacred and gifted by the gods. Their name for them is dzonot. To the Spanish ear, this word was registered as cenote. Many ancient ceramic and precious stone pieces have been found in cenotes, suggesting that ceremonial offerings were made to them. It is common to find skeletal remains of animals and humans in the water-filled underground cave systems of the area. Some are found great distances away from cenote openings, hinting of the subterranean world that existed before the passageways flooded as the sea settled near its present level some 16,000 years ago.

There are water-filled caves in many parts of the world. Those found in the Riviera Maya area of Mexico’s state of Quintana Roo are considered by many to be the finest for diving. You don’t need to be a diver to become enchanted with these miracles of nature. Beautiful exotic birds frequent the cenotes’ lush flora. They define the perfect summer swimming hole.

SNORKELING TOURS STARTING FROM 15 USD PER PERSON
MEXICAN TOUERAST

Our snorkel tours are designed for comfort, safety and above all, fun. We promise that you will have an adventure that you will tell your friends about upon your return home. So, take a look inside and see what we have to offer.

We will take you to an inland cenote first, to experience a natural phenomena only found in this part of the world.

95% of the fresh water in the Yucatan is underground. Creating an elaborate system of under water rivers and caves. We take you north into the Jungle to a unique Cenote to snorkel. Once at the location, our guides will provide you with all your equipment needed and away we go! You will descend 10ft. into the ground to the underground cenote, then into the water for a once in a lifetime thrill! Our guide will take you through tunnels and caverns with stunning vistas. You’ll see stalactites and a few fish that live in this unique environment. Also you will see beautiful displays of light cascading down through openings in the ceiling to the water below. Showers of plant life have stretched their roots to reach the life giving water below. A truly beautiful and unique experience to behold. You will snorkel from opening to opening never losing sight of an exit. This is a completely safe and fun way to experience the Mayan Rivera.

After we finish in the cenote, we will take you to the national park for ocean snorkeling (described in the Gran Arrecife Maya tour) and for a cooked lunch at a beach club. After lunch we will return you to Playa del Carmen where you can plan your next adventure.

Our guide will photograph your experience and will provide a CD Disc with lots of pictures for you to remember your trip and show your friends, at NO extra charge!

All our guides are E.F.R. (Emergency First Response) certified by P.A.D.I.

Playa del Carmen: $90 USD per person.
(Approx. 6 hours, depending on the group)
MAYA ENCOUNTER

Your encounter with the Maya culture starts with a 1,500 year-old historical journey to the ancestral city of Cobá, an archaeological site hidden deep inside the rain forest of south-eastern Yucatan Peninsula. Climbing the Nohoch Muul temple (the tallest pyramid of the state), you will be able admire the pristine beauty and immeasurable vastness of the surrounding sub-tropical rain forest.

Your Maya Encounter journey then leads you to an authentic Maya village, a self-sufficient Maya community living next to an integral part of the region’s lagoon system. You will walk you through the Maya community’s forest, learning the mysteries of their local fauna and flora.

Your unforgettable off-track adventure tour then begins: exciting zip-line flying over an incredibly beautiful Cenote, a refreshing swim, rappelling down into another Cenote, and canoe paddling on a lagoon of enormous beauty. And to end it all, a delicious traditional lunch prepared by the women of this Maya community.

FROM 8AM TO 6 PM APROX.
$119 USD per Person
JUNGLE CROSSING

Your exciting adventure tour starts with a ride in a 4x4 all-terrain vehicle that takes you to Rancho San Felipe, a small Maya family community where the Nohoch Nah Chich Cenote system is located (one of the longest explored underground river systems in the world).

Here you will take part in an unforgettable snorkeling adventure into the fresh waters of this underground river, swimming deep inside the caverns where you will observe stunning stalactite and stalagmite formations above and below this crystal-clear water.

You will then be transported to “Heavens Gate”, another entrance to this beautiful underground river system, for a relaxing swim in its refreshingly cool waters. A traditional Maya lunch prepared by the women of this community then awaits you at the ranch. After lunch you will have the opportunity to visit the ranch and its inhabitants, a small Maya family that have lived in this remote jungle location for the last 30 years.

The expedition then takes you on a sea-kayak trip out to the reef system where you will snorkel and observe the spectacular corals, sponges and tropical fish of the Mexican Caribbean.

FROM 8 AM TO 5 PM APROX.
$109 USD PER PERSON

MAYA ZIP-LINE

An incredible combination of Maya culture, breathtaking natural treasures, and unforgettable adventure activities! Break away for half a day and travel to an exclusive, protected natural sanctuary that is only a few minutes drive out of Playa del Carmen.

Your journey begins with a bike ride through the farmlands of Don Silvano where you will enjoy the surrounding jungle scenery and learn about local Maya subsistence farming.

You will arrive at an extraordinary system of Cenotes where you will be swimming and snorkeling in their crystalline waters.

Then you will set out on a flight over the jungle’s foliage and Cenotes on a series of the most thrilling zip-lines of Mexico, the last zip-line measuring 160 meters long! Your journey will end in the mystic dry Cenote of the legendary Aluxes where you will witness a traditional Maya purification ceremony and learn of the religious and cultural importance of the Cenotes to the Maya people.

FROM 8 AM TO 2PM APROX.
$89 USD PER PERSON
YUCATAN ATV EXPLORER

Put some adventure into your Mayan Riviera vacation with our ATV tours. Hop onto one of our well-maintained ATV’s and take a tour through the wild Mexico Jungle. During this 2 hour tour you will get an overall impression of all the beauty and adventure that the Yucatan Peninsula has to offer.

We meet up at our coast-side location south of Playa del Carmen. The tour starts with a briefing on the features of your ATV and on the general safety rules. Then we’re off for two hours of non-stop fun! First we’ll drive through the dense jungle on our way to the Monkey Loop, named after the spider monkeys that can be spotted there when their favorite fruits are growing on the trees. No, not bananas!

Our first stop is at an impressive cenote, crystal clear freshwater jungle pool where you’ll get the chance to wash off some the dust acquired on the ride over. We have snorkeling masks for you so you can check out the amazing stalactites underwater, that have formed millions of years ago. The path to the cenote runs right through the jungle so make sure you wear some comfortable shoes.

Next we stop at the site of some ancient Mayan ruins. We can see various structures, some of them almost overgrown by jungle but you can still get a good look at some of the amazing architecture, built hundreds of years ago.

The tour wouldn’t be complete without a visit to the truly spectacular dry caves. These caves have formed millions of years ago and are actually dry cenotes. They are filled with the most amazing decorations (stalagmites and stalactites) and are so large that you have the feeling you can keep walking underground forever. As we walk out of the cave you will see hundreds of sleeping bats hanging of the ceiling, Shh, don’t wake them up.

ATV Explorer USD
Single $65
Double $55
Minimum age 5 years.
Minimum age to ride single 12 years

FT Offshore Explorer USD
Adult (+12) $135
Child (7-11) $68
Charter* $99

*Charter does not include lunch or transportation. Transportation is $10US per person additional and lunch is $15USD per person additional.
SPA

FACIALS

HYDRATING 50 MIN  $70US
HYDRATING 80 MIN  $110US
ANTIOXIDANT 80 MIN  $110US
DEEP CLEANSING 50 MIN  $85US
FRIDDA DORSCH 60 MIN  $95US
ORGANIC 50 MIN  $55US
BACK TREATMENT 50 MIN  $95US

MASSAGE THERAPIES

30 MIN  $45US
50 MIN  $70US
80 MIN  $110US

PEDICURE AND MANICURE

PEDICURE WITH PARAFFIN 50 MIN  $60US
PEDICURE ANTIDOTE 50 MIN  $55US
SPA ITZÁ PEDICURE 50 MIN  $45US
FRENCH PEDICURE 25 MIN  $35US
CLASSIC PEDICURE 25 MIN  $30US
SPA ITZÁ MANICURE 50 MIN  $45US
FRENCH MANICURE 25 MIN  $35US
CLASSIC MANICURE 25 MIN  $30US
RE-PAINT HANDS OR FEET 15 MIN  $10US

MEN’S SPORTS SPA  $160US

BODY ANTIDOTES

MAYA SALT EXFOLIATION 45 MIN  $55US
ORGANIC BODY MASQUE 45 MIN*  $65US
PARA-CHOCOLATE MASQUE 50 MIN  $80US
PARA-FANGO MASQUE 50 MIN  $80US
HOT ROCKS & ALOE 50 MIN  $95US
DEEP TISSUE
ITZÁ SPECIAL
THERAPEUTIC
HOT ROCK MASSAGE*
LYMPHATIC DRAINAGE*

ESSENTIAL ELEMENTS  $160US

SENSORIAL FLOATATION SESSION 50 MIN
SHIATSU MASSAGE 50 MIN
PEDICURE ANTIDOTE 50 MIN
TREATMENT TIME: 3 HOURS APPROX.

INTERNAL RETREAT  $240US
SENSORIAL FLOATATION SESSION 50 MIN
SHIATSU MASSAGE 50 MIN
DEEP CLEANSING FACIAL 50 MIN

RECOVERY LAST NIGHT  $70US

ROOF TOP SAUNA OR STEAM LODGE TEA
ITZÁ SPECIAL MASSAGE 40 MIN
OR PEDICURE ANTIDOTE 50 MIN
OXYGEN BAR 20 MIN
TREATMENT TIME: 2 HOURS APPROX.
NEED A CAR?

For pricing or other cars please Ask your Concierge

**REQUIREMENTS**
- Drivers license
- Credit Card
- Up to 21 years old

**INCLUDED**
- 24 Hours of rent
- Insurance CDW (deductible 10%)
- Free Kilometer

**INSURANCES**
- Taxes
- Pick up Hotel

**NOT INCLUDED**
- Gasoline
- Extra hours
- Adicional

- Adicional driver
- Droop Off
XCARET


Cancun is Mexico’s most important tourist destiny and one of the most distinguished worldwide. Located in the state of Quintana Roo in the Yucatan Peninsula, its weather is semitropical with an average of 27°C temperature, with sunny days most of the year.

Bathe for the turquoise waters of the Caribbean Sea, Cancun offers the unbeatable beauty of its beaches of white sands where you can practice all kind of sports and aquatic activities: snorkel, diving, wave runner or sailing, among others; sunbath or just enjoy the services and amenities offered by the impressive hotel zone of more than 30 km. Where you can find modern shopping malls and more than 500 restaurants with the best of national and international food. Enjoy bars and discotheques where the party lasts all night!!
ISLA MUJERES

This beautiful island combines the beauty of the Caribbean, the dense tropical jungle and the wonderful heritage of the Mayan civilization. It stands out as one of Mexico’s natural treasures, a truly delightful paradise on earth.

In addition to its beaches and the stunning natural architecture of its cliffs, Isla Mujeres has archaeological vestiges and marine parks with incredible natural reefs. Visiting Isla Mujeres is like discovering a magic world which all visitors would like to call their second home. Isla Mujeres is fascination at first sight, since no one escapes from the natural beauty of the island and the charm of the Caribbean. On Isla Mujeres, many different worlds are combined by a common factor: the genuine flavor of the Mexican Caribbean.
To only ten kilometers of the North coast of the Yucatan Peninsula Isla Holbox is located, in Mayan language means “Hoyo Negro”; with natural attractions, beautiful landscapes that invite to the rest and the diversion. The island has an extension of 40 km in length by 2 of wide, in addition to 34 km of beach towards the north, whereas to the south are islets in which mangle predominates. It is possible to be enjoyed the excellent tropical climate and the marine breeze, good restaurants and varieties of seafood, and the most important warm people and the friendly treatment. Separated of mainland by Laguna Yalahán, Holbox is a place to move away of everything, and is also an excellent site to admire some fascinating species of aquatic birds.

The Island of Holbox is the best secret kept in Mexico. The Island this a little separated from the civilization, primitive and without development some. A world for the aquatic birds, breeze of the sea and exquisite white sand. A world where the diving, the fishing and the observation of birds can be done around.

In this rustic and colorful paradise do not exist discotcheques, cars, banks, stores, the movable telephone does not work. It is an island of good and amiable fishermen, to explore kilometers of white beach and shells with the only company of the birds, the blowing of the breeze and the enchantment of the turquoise sea. Within the Natural Reserve of the Biosphere “Yum Balam” between green manglares tropical iguanas, flamenco pink, pelicans, rabihorcados, cormoranes and wanderers of sea can be seen and in green crystalline waters, the magnificent creatures of the sea: dolphins, barracudas, blankets and turtles sea turtle and even WHALE SHARKS.

PLEASE CONTACT YOUR CONCIERGE FOR TOURS OR FRIVING DIRECTIONS
Isla Contoy is located at the confluence of the Caribbean Sea and the Gulf of Mexico, approximately 30 kilometers north of Isla Mujeres. The island is 8.5-Km in length and has a surface area of 317 hectares. Isla Contoy is considered the most important nesting place of sea birds in all of the Mexican Caribbean.

Besides its unparalleled beauty, secluded sandy white beaches and lush palm trees, the island boasts more than a hundred and fifty migrating and resident bird species. The most numerous and easy to observe are the frigate, the brown pelican and the double-crested cormorant. Isla Contoy is also an important nesting place for Sea Turtles.

The island is also host to a group of government-sponsored biologists who continually monitor and study the ecosystem of the island. It also supports supervised eco-tourism and regulated commercial fishing. Existing facilities on the island consist of a visitor center with a pier; a museum; a souvenir store; a resting area with benches and palapas; a grill for barbecues; a twenty-meter high watchtower and two walking-paths along which visitors are able to learn about the local flora and fauna.

Only a few tour companies have permission to bring guests to the island and only 200 visitors are allowed daily. These tours sail from Isla Mujeres or Cancun. Depending on the weather and the type of boat, the trip should take one to two hours. If you plan to visit the island in your own vessel, you are required to apply for permission first which can be arranged at the Park offices in Isla Mujeres or Cancun.

Before arriving at Isla Contoy, visitors can stop on the way and snorkel the incomparable beauty of the Ixlache Reef, home to countless marine species.

On reaching the island, visitors can enjoy a guided tour led by one of the resident biologists. After savoring a delicious meal highlighted by the local specialty, BBQ Fish Tik-in-chik, visitors can take a bird watching trip on a small boat to the nesting-lagoon site of Puerto Viejo ($10US donation). Part of the proceeds from excursion fares, additional activities and souvenir store, will be used to support the continued scientific work that will ensure the conservation and sustainability of the island for the benefit of future generations.

Please contact your concierge for tours or driving directions.
Just across from Playa del Carmen, you can see the island of Cozumel. Although the biggest island in the country, it’s small enough to cover as a nice day trip. The town on the island, San Miguel, lacks the charm and personality of Playa, but offers some nice restaurants and generic tourist shopping. Cruise ships stop here almost every day of the week, so prices can be pretty steep. The eating and drinking scene is more focused on the American visitor, like Hard Rock Café and other franchise establishments. What the island really has going for it is the snorkeling and diving. Cozumel has been a diving destination since the 1960’s when Jacques Cousteau made the world aware of the incredible reefs of the area. It is easier to dive and snorkel directly off the beach in Cozumel than in Playa. To get around the island you will have to rent transportation (taxi, car or, more commonly, scooter), since there really is no bus service. There are a few small ruins, but none of any real significance. Ferries leave to Cozumel from Playa every hour on the hour (with a couple of exceptions), starting at 5am. Check out the schedule when you get here, as it changes on a regular basis.

It is a 30 minute ride and a round trip run for about 15 US dollars. Every hour on the hour the last one leaves the island at 10pm.
AKUMAL

A shallow bay with a tranquil beach and the reef nearby, another relaxing Caribbean paradise. Snorkeling, diving, and fishing are yours to choose from, or just sitting on the beach in the shade of a palm tree staring at the horizon, Akumal is perfect for a day trip or an extended stay. Comfortable lodging with ocean view, restaurants and a small supermarket.

Akumal means “land of the turtle” in Mayan, because it is a favorite place for these animals to spawn.

In Akumal you find nearly two hundred entrances to subterranean caves, with depths of up to 150 meters, a center for divers from all over the world.

Akumal is without a doubt one of the most tranquil places on earth. Thirty-seven kilometers south of Playa del Carmen, this small town is preferred by lovers of the calm and isolated life.

Please contact your concierge for tours or driving directions.
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